

The North Carolina Paralegal Association, Inc.

2010 Paralegal Utilization and Compensation Survey



¹The data for this survey was collected from April 13, 2010 through June 17, 2010, via a web based survey form. Data from the survey form was compiled and analyzed electronically. Responses are anonymous.

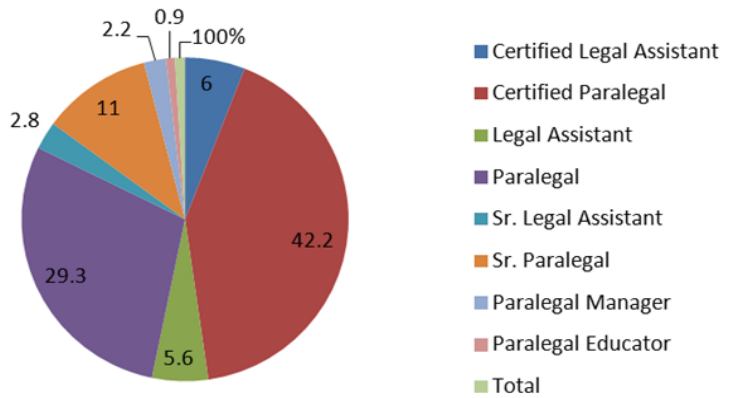
This survey has been compiled from information provided by members of the North Carolina Paralegal Association, Inc. ("NCPA") and other paralegals in the State of North Carolina who are not members of NCPA. No attempt has been made by NCPA to independently verify the information provided to it by such persons. The information contained herein may or may not be representative of the salaries, benefits, or other job-related aspects of work as a paralegal in North Carolina. The survey is based upon information supplied to NCPA by paralegals who responded to the Survey Questionnaire. No expressed or implied representation, warranty, or guarantee is made by NCPA concerning the accuracy, completeness, statistical sampling method, or use for any particular purpose of the data presented in this survey.

Total Number of participants in the survey was 223. Not every participant answered all questions. The number of participants who responded to each question is recorded below.

Job Title

	Responses	Percentage
Certified Legal Assistant	13	6%
Certified Paralegal	92	42.2%
Legal Assistant	12	5.6%
Paralegal	64	29.3%
Sr. Legal Assistant	6	2.8%
Sr. Paralegal	24	11%
Paralegal Manager	5	2.2%
Paralegal Educator	2	.9%
Total	218	100%

Percentage



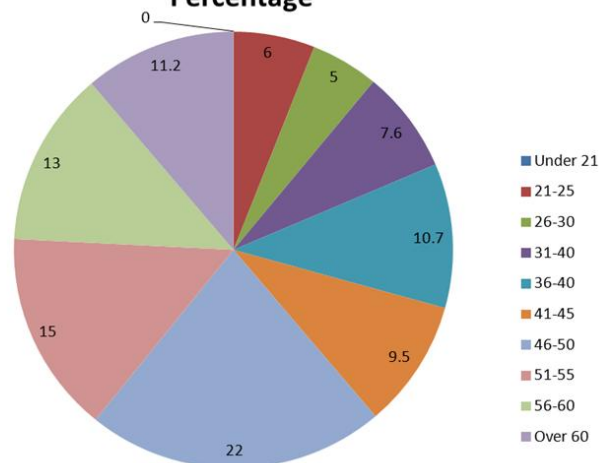
Job Description

	Responses	Percentage
Paralegal	166	74.4%
Legal Assistant	17	7.7%
Legal Secretary	4	1.8%
Paralegal Student Intern	1	.4%
Public Sector/Government	6	2.7%
Office Manager	8	3.6%
Real Estate	2	.9%
Outside Legal Field	6	2.7%
Other	13	5.8%
Total	223	100%

Age of Respondents

	Responses	Percentage
21-25	15	6%
26-30	13	5%
31-40	19	7.6%
36-40	27	10.7%
41-45	24	9.5%
46-50	55	22%
51-55	37	15%
56-60	33	13%
Over 60	28	11.2%
Total	251	100%

Percentage

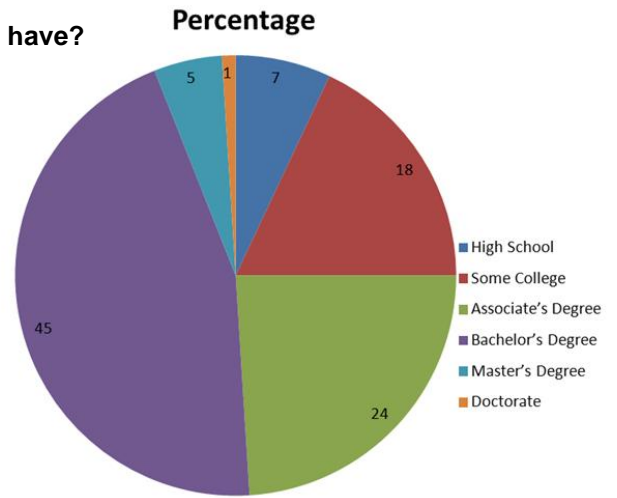


Sex

	Responses	Percentage
Male	13	6%
Female	205	94%
Total	218	100%

What General Education (excluding paralegal education) do you have?

	Responses	Percentage
High School	15	7%
Some College	40	18%
Associate's Degree	53	24%
Bachelor's Degree	101	45%
Master's Degree	11	5%
Doctorate	3	1%
Total	223	100%



What law-related educational background do you have?

	Responses	Percentage
Bachelor's degree paralegal program	9	4%
Associate's degree paralegal program	73	32.7%
Paralegal certificate	82	36.8%
Paralegal classes (not in formal program)	12	5.4%
Non-degree undergraduate level paralegal program	2	.9%
Non-degree graduate level paralegal program	2	.9%
Law background	1	.4%
On-the-job training	40	18%
No formal training	2	.9%
Total	223	100%

If you attended a paralegal program, was it approved by the American Bar Association at the time of your attendance?

	Responses	Percentage
Yes	127	70%
No	54	30%
Total	181	100%

Have you earned a Paralegal Degree or Certificate from a college or university?

	Responses	Percentage
Yes	120	57%
No	83	40%
No, but am working toward it	7	3%
Total	210	100%

Are you a Certified Legal Assistant (CLA) or Certified Paralegal (CP) through the National Association of Legal Assistants (NALA)?

	Responses	Percentage
Yes	60	27.6%
No	257	72.4%
Total	217	100%

If you have obtained the CLA/CP designation, have you also achieved the Advanced Certified Paralegal (ACP) designation?

	Responses	Percentage
Yes	17	10%
No	152	90%
Total	169	100%

Are you a North Carolina Certified Paralegal (NCCP), certified by the North Carolina State Bar Board of Paralegal Certification?

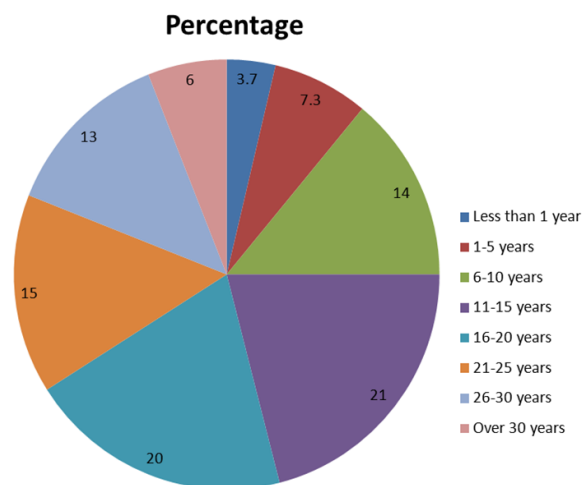
	Responses	Percentage
Yes	183	83%
No	37	17%
Total	220	100%

What is your career path?

	Responses	Percentage
Paralegal	199	90.9%
Other	20	9.1%
Total	219	100%

Total year(s) of experience as a paralegal/legal assistant?

	Responses	Percentage
Less than 1 year	8	3.7%
1-5 years	16	7.3%
6-10 years	31	14%
11-15 years	46	21%
16-20 years	44	20%
21-25 years	33	15%
26-30 years	29	13%
Over 30 years	12	6%
Total	219	100%



How long have you been in your current position?

	Responses	Percentage
Less than 1 year	20	9.3%
1-5 years	56	26.2%
6-10 years	65	31%
11-15 years	35	16.4%
16-20 years	10	4.6%
21-25 years	14	6.5%
26-30 years	11	5.1%
Over 30 years	2	.9%
Total	213	100%

Time spent with your current employer?

	Responses	Percentage
Less than 1 year	16	7.4%
1-5 years	67	31.3%
6-10 years	64	30%
11-15 years	33	15.4%
16-20 years	12	5.6%
21-25 years	11	5.1%
26-30 years	8	3.8%
Over 30 years	3	1.4%
Total	214	100%

In what city do you work? (If a city is not listed, it is because there were no responses)

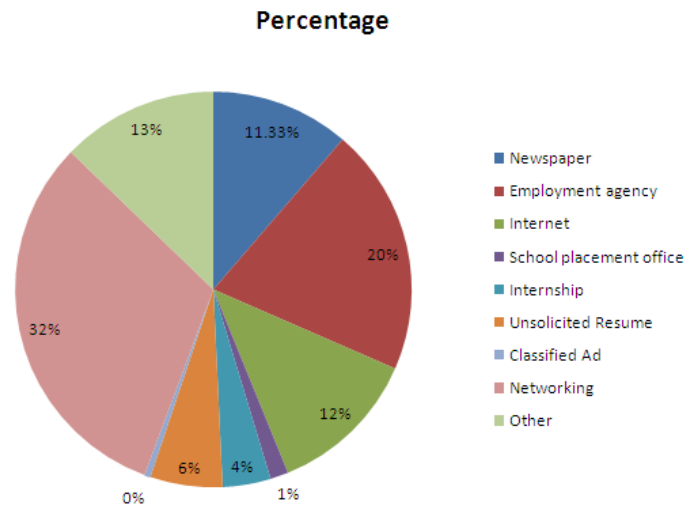
	<u>Responses</u>	<u>Percentage</u>		<u>Responses</u>	<u>Percentage</u>
Aberdeen	1	.55%	Matthews	1	.55%
Asheville	15	8.21%	Morehead City	1	.55%
Burlington	8	4.4 %	 Mooresville	4	2.2%
Cary	4	2.2 %	Morganton	1	.55%
Chapel Hill	3	1.7 %	Morrisville	1	.55%
Charlotte	33	18.03%	Newland	1	.55%
Concord	2	1 %	Newton	1	.55%
Dunn	1	.55%	Pittsboro	1	.55%
Durham	8	4.4 %	Raleigh	24	13.11%
Fayetteville	6	3.3 %	Research Triangle Park	6	3.3%
Franklin	1	.55 %	Salisbury	1	.55%
Garner	2	1 %	Sanford	1	.55%
Gastonia	6	3.3 %	Selma	1	.55%
Greensboro	17	9.3 %	Shelby	2	1 %
Greenville	1	.55 %	Smithfield	1	.55%
Hickory	1	.55 %	Wentworth	1	.55%
High Point	7	3.9 %	Wilmington	6	3.3%
Jacksonville	1	.55 %	Wilson	2	1 %
Kannapolis	1	.55 %	Winston-Salem	5	2.7%
Kinston	1	.55 %	Total	183	100%
Lenoir	2	1 %			
Lillington	1	.55%			

In what county do you work? (If a county is not listed, it is because there were no responses)

	<u>Responses</u>	<u>Percentage</u>		<u>Responses</u>	<u>Percentage</u>
Alamance	18	9.9 %	Iredell	4	2.2 %
Avery	1	.55%	Johnston	2	1.1 %
Buncombe	14	7.7 %	Lee	1	.55 %
Burke	1	.55 %	Lenoir	1	.55 %
Cabarrus	3	1.64%	Macon	1	.55 %
Caldwell	2	1.1 %	Mecklenburg	35	19.23%
Carteret	1	.55 %	New Hanover	6	3.3 %
Catawba	2	1.1 %	Onslow	1	.55 %
Chatham	1	.55 %	Orange	2	1.1 %
Cleveland	1	.55 %	Pitt	1	.55 %
Cumberland	5	2.7 %	Rockingham	1	.55 %
Davidson	1	.55 %	Rowan	1	.55 %
Durham	11	6.04%	Wake	32	17.6%
Forsyth	6	3.3 %	Wilson	<u>2</u>	<u>1.1 %</u>
Gaston	6	3.3 %	Total	182	100%
Guilford	17	9.34%			
Harnett	2	1.1 %			

Where did you find your current position?

	<u>Responses</u>	<u>Percentage</u>
Newspaper	23	11.3%
Employment agency	41	20.2%
Internet	25	12.3%
School placement office	3	1.5%
Internship	8	4%
Unsolicited Resume	12	5.9%
Classified Ad	1	.5%
Networking	64	31.5%
Other	26	12.8%
Total	203	100%



In what environment do you work?

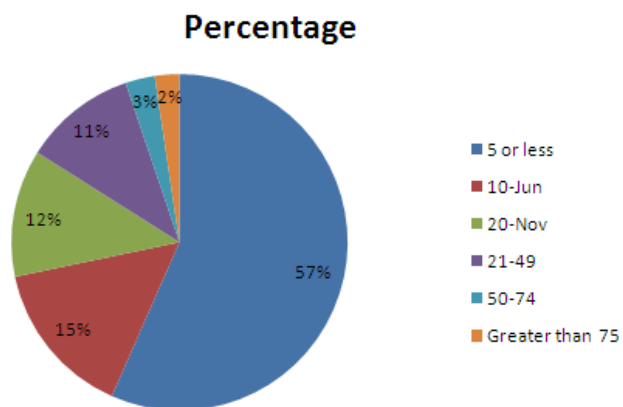
	<u>Responses</u>	<u>Percentage</u>
Private Firm	128	58.4%
Government (Federal or State)	25	11.4%
Corporation	43	19.6%
Health/Medical Field	3	1.4%
Bank	8	3.7%
Insurance Company	1	.5%
Legal Services	6	2.7%
Other	5	2.3%
Total	219	100%

How many attorneys work in your office?

	Responses	Percentage
5 or less	90	42.5%
6-10	25	11.8%
11-20	21	9.9%
21-49	33	15.6%
50-74	16	7.5%
Greater than 75	27	12.7%
Total	212	100%

How many full-time paralegals work in your office?

	Responses	Percentage
5 or less	120	56.6%
6-10	32	15.1%
11-20	26	12.3%
21-49	23	10.8%
50-74	6	2.8%
Greater than 75	5	2.4%
Total	212	100%



How many full-time support staff work in your office?

	Responses	Percentage
5 or less	103	48%
6-10	24	11.2%
11-20	35	16.3%
21-49	23	10.7%
50-74	12	5.5%
Greater than 75	18	8.3%
Total	215	100%

In which area of law do you primarily work? (If an area of law is not listed, it is because there were no responses)

	<u>Responses</u>	<u>%age</u>		<u>Responses</u>	<u>%age</u>
Administrative	3	1 %	Health Care	6	2.7%
Banking/Finance/Taxes	5	2 %	Intellectual Property	4	1.8%
Bankruptcy	6	2.7%	Legislation/Governmental	5	2 %
Civil	6	2.7%	Litigation	35	15 %
Commercial Lending	2	.9 %	Medical Malpractice	3	1 %
Consumer	2	.9 %	Personal Injury/Disability	4	1.8%
Contract	6	2.7%	Product Liability	1	.4 %
Corporate	19	8.7%	Real Estate – Residential	17	7.7%
Criminal	4	1.8%	Real Estate - Commercial	22	10 %
Court System	2	.9 %	Securities/Antitrust	2	.9 %
Defense	2	.9 %	Tax	3	1 %
Employment	7	3 %	Unemployed	1	.4 %
Environmental	1	.4 %	Worker’s Compensation	8	3.7%
Estate/Probate	10	4 %	Other	17	7.7%
Family	16	7 %	Total	219	100%

Are you provided with secretarial support?

	Responses	Percentage
Yes	89	40.6%
No	130	59.4%
Total	219	100%

If you answered yes in the previous question, do you:

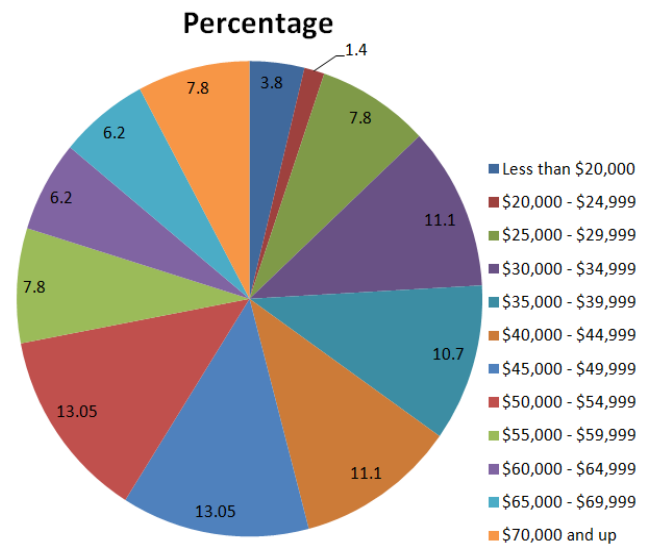
	Responses	Percentage
Have a secretary assigned to you	17	19.1%
Receive assistance from the attorney's secretary	56	62.9%
Receive assistance from a secretarial pool	16	18%
Total	89	100%

What is your office space?

	Responses	Percentage
Open area	18	8.3%
Cubicle in open area	56	25.7%
Partitioned space only	9	4.1%
Share office with another	9	4.1%
Private office with window	76	34.9%
Private office with no window	47	21.5%
Other	3	1.4%
Total	218	100%

What is your gross salary?

	Responses	Percentage
Less than \$20,000	8	3.8%
\$20,000 - \$24,999	3	1.4%
\$25,000 - \$29,999	16	7.8%
\$30,000 - \$34,999	23	11.1%
\$35,000 - \$39,999	22	10.7%
\$40,000 - \$44,999	23	11.1%
\$45,000 - \$49,999	27	13.05%
\$50,000 - \$54,999	27	13.05%
\$55,000 - \$59,999	16	7.8%
\$60,000 - \$64,999	13	6.2%
\$65,000 - \$69,999	13	6.2%
\$70,000 and up	16	7.8%
Total	207	100%

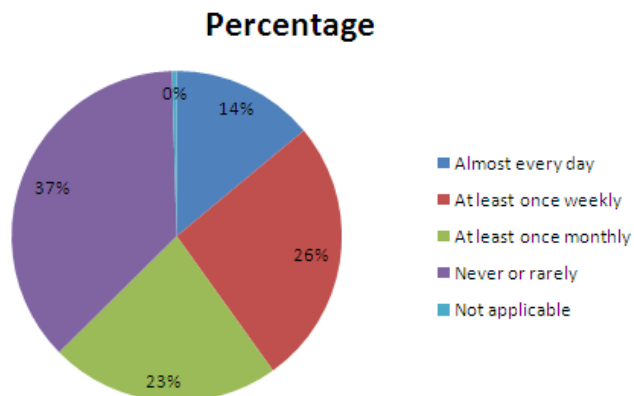


What is the average number of hours you work per week?

	Responses	Percentage
Under 35 a week	18	8.3%
35-40	127	58.2%
41-50	70	32.1%
51-60	3	1.4%
Total	218	100%

How frequently do you work in excess of employer's normal working hours?

	Responses	Percentage
Almost every day	31	14%
At least once weekly	58	26.2%
At least once monthly	50	22.6%
Never or rarely	82	36.7%
Not applicable	1	.5%
Total	222	100%



Are you classified as exempt or non-exempt?

	Responses	Percentage
Exempt	72	35.6%
Non-exempt	130	64.4%
Total	202	100%

Are you compensated for overtime?

	Responses	Percentage
Always	125	57.6%
Sometimes	27	12.4%
Never	65	30%
Total	217	100%

If you answered "always" or "sometimes" in the previous question, is the compensation in the form of:

	Responses	Percentage
Money	78	52%
Time off	26	17.3%
Combination of money and time off	44	29.3%
Other	2	1.4%
Total	150	100%

Do you receive a bonus?

	Responses	Percentage
Yes	149	68.7%
No	68	31.3%
Total	217	100%

If you answered "yes" to the previous question, what is your bonus based on?

	Responses	Percentage
Firm/company success	50	32.7%
Percentage of salary	12	7.8%
Merit	20	13.1%
Holiday	43	28.1%
Billable hours	7	4.6%
Years of service	4	2.6%
Other	17	11.1%
Total	153	100%

If you receive a bonus, what is the average amount of your bonus?

	Responses	Percentage
Less than \$500	45	29.8%
\$500 - \$999	38	25.2%
\$1000 - \$1499	20	13.2%
\$1500 - \$2999	14	9.3%
\$3000 - \$4999	13	8.6%
\$5000 and up	21	13.9%
Total	151	100%

Have you received a raise in the past year?

	Responses	Percentage
Yes	124	56.6%
No	95	43.4%
Total	219	100%

If you answered “yes” to the previous question, what was the percentage increase?

	Responses	Percentage
Less than 5%	77	82.8%
5-9%	12	12.9%
10-15%	3	3.2%
Above 15%	1	1.1%
Total	93	100%

If you answered “yes” to the previous question, what was the dollar increase?

	Responses	Percentage
Less than \$1000	29	31.5%
\$1000 - \$2999	52	56.5%
\$3000 - \$4999	8	8.7%
\$5000 - \$6999	0	0
\$7000 and above	3	3.3%
Total	92	100%

How many attorneys or individuals do you report to or regularly assist?

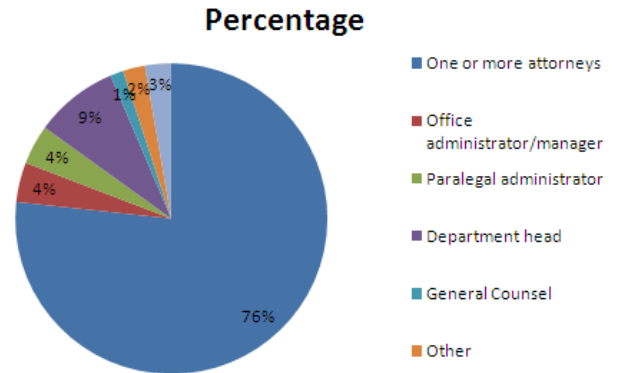
	Responses	Percentage
1	59	26.9%
2-5	123	56.2%
6-10	14	6.4%
Greater than 10	8	3.7%
Not directly assigned to any attorney(s) or individual(s)	15	6.8%
Total	219	100%

Are you in a supervisory position, and if so, in what capacity?

	Responses	Percentage
Over other paralegals	11	5%
Over other staff	11	5%
In law office management	18	8.1%
Not in a supervisory position	180	81.4%
Other	1	.5%
Total	221	100%

By whom are you supervised?

	Responses	Percentage
One or more attorneys	168	76.7%
Office administrator/manager	9	4.1%
Paralegal administrator	9	4.1%
Department head	19	8.7%
General Counsel	3	1.4%
Other	5	2.3%
No overall supervision	6	2.7%
Total	219	100%



Describe how you receive work assignments.

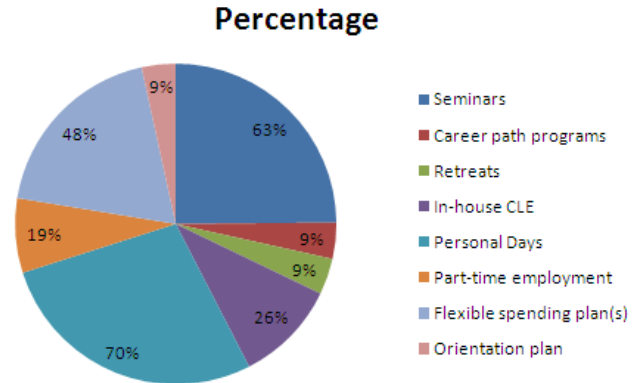
	Responses	Percentage
From within specific departments	17	17.7%
From one or more specific attorneys	116	52.5%
From attorneys at large	20	9.04%
For certain types of matters	22	9.96%
No definite assignment structure	28	12.7%
Other	12	5.4%
Not applicable	6	2.7%
Total	221	100%

What benefits are paid in whole or in part by your employer? (211 Respondents. There are more responses here because each benefit was recorded as one response, but a single respondent could have chosen multiple answers.) Note: The top five benefits reported are: medical insurance, dental insurance, life insurance, 401(k) or IRA, and Training/CLE.

	Responses	%age		Responses	%age
Medical insurance	152	72.04%	Association memberships	94	44.55%
Dental insurance	92	43.60%	Child care	7	3.32%
Vision insurance	78	36.97%	Exercise/wellness facility	18	8.53%
Life insurance	124	58.77%	Employee Stock Purchase Plan	5	2.37%
Maternity leave	54	25.59%	Stock options	3	1.42%
Short-term disability	82	38.86%	Tuition reimbursement	30	14.22%
Long-term disability	83	39.34%	Training/CLE	106	50.24%
Pension/profit sharing	63	29.86%	Cell phone	9	4.27%
Parking	55	26.07%	Other	6	2.84%
401(k) or IRA	123	58.29%	Total Responses	1184	-----
			(%age based on Respondents)		

Which of the following are provided by your employer? (195 Respondents. There are more responses here because each benefit was recorded as one response, but a single respondent could have chosen multiple answers.)

	Responses	Percentage
Seminars	123	63%
Career path programs	18	9%
Retreats	18	9%
In-house CLE	51	26%
Personal Days	137	70%
Part-time employment	37	19%
Flexible spending plan(s)	94	48%
Orientation plan	17	9%
Total Responses	495	-----
%age based on Respondents		



How many vacation days per year do you receive?

	Responses	Percentage
1-5 Total	10	4.6%
6-10 Total	42	19.3%
11-15 Total	67	30.7%
16-20 Total	51	23.4%
21-25 Total	30	13.8%
Greater than 25	18	8.2%
Total	218	100%

Is your vacation time accruable?

	Responses	Percentage
Yes	124	57.4%
No	92	42.6%
Total	216	100%

If you answered "yes" to the previous question, what is the maximum number of vacation days that are accruable?

	Responses	Percentage
1-5	33	27%
6-10	19	15.6%
Greater than 10	70	57.4%
Total	122	100%

How many personal/sick days per year do you receive?

	Responses	Percentage
1-5	69	35.8%
6-10	67	34.7%
Greater than 10	57	29.5%
Total	193	100%

Is your personal/sick time accruable?

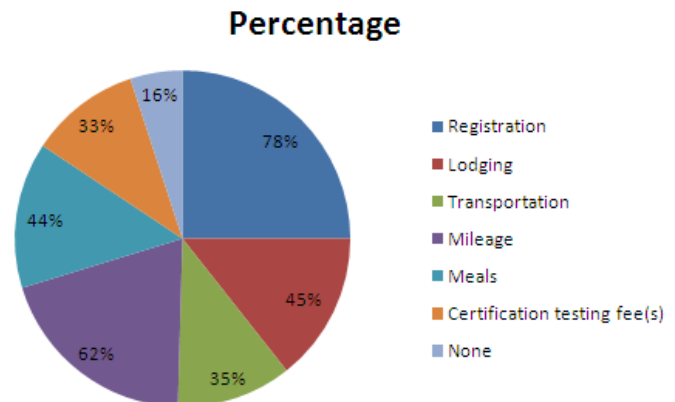
	Responses	Percentage
Yes	102	51.3%
No	97	48.7%
Total	199	100%

If you answered “yes” to the previous question, what is the number of personal/sick days that are accruable?

	Responses	Percentage
1-5	27	26.5%
6-10	15	14.7%
Greater than 10	60	58.8%
Total	102	100%

For what expenses are you reimbursed, in whole or in part, relating to association meetings, seminars, and/or CLA matters? (217 Respondents. There are more responses here because each reimbursement was recorded as one response, but a single respondent could have chosen multiple answers.)

	Responses	Percentage
Registration	169	77.88%
Lodging	97	44.70%
Transportation	75	34.56%
Mileage	134	61.75%
Meals	95	43.77%
Certification testing fee(s)	72	33.17%
None; my firm does not reimburse for these costs	34	15.66%
Total Responses	676	-----
%age based on Respondents		



If you selected “Certification testing fee(s) in the previous question, for what costs associated with CLA or NCCP testing are you reimbursed? (73 Respondents. There are more responses here because each reimbursement was recorded as one response, but a single respondent could have chosen multiple answers.)

	Responses	Percentage
Registration	66	90.41%
Lodging	40	54.79%
Transportation	36	43.91%
Mileage	47	64.38%
Study Materials	54	73.97%
Review Course	43	58.90%
Total Responses	286	-----
%age based on Respondents		

When attending seminars, are you required to take vacation/sick days?

	Responses	Percentage
Yes	24	11%
No	194	89%
Total	218	100%

In providing reimbursement for seminars, does your employer:

	Responses	Percentage
Have a set budget only	43	20.7%
Have a range to work with	27	13%
Decide on a case-by-case basis	108	51.9%
My employer does not reimburse for seminars	30	14.4%
Total	208	100%

Which of the following duties do you perform? (219 Respondents. There are more responses here because each task was recorded as one response, but a single respondent could have chosen multiple tasks.) *Note: The top five duties are: 1) Documentation preparation, drafting and/or review, 2) Drafting correspondence, 3) Legal, medical, or general research, 4) Word processing, and 5) File maintenance.*

	<u>Responses</u>	<u>Percentage</u>
Documentation preparation, drafting and/or review	158	72.14%
Drafting correspondence	174	79.45%
Client conferences/witness interviews	91	41.55%
Deposition preparation, scheduling and/or attendance	61	27.85%
Legal, medical, or general research	109	49.77%
Title searches/legal descriptions	57	26.02%
Trial preparation, including exhibits and attendance at court hearings and conferences	----	-----
Word processing	116	52.96%
File maintenance	103	47.03%
Preparation of billing	33	15.06%
Library maintenance	16	7.3 %
Tracking legislation	8	3.65%
Prepare closing packages	30	13.69%
Travel arrangements	13	5.93%
Secretarial support	24	10.95%
Messenger runs	13	5.93%
Courthouse or other filings	31	14.15%
Training	10	4.56%
Negotiations/settlements	9	4.1 %
Underwriting	1	.45%
UCC searches	17	7.76%
IS/IT support	3	1.36%
Database Maintenance	13	5.93%
Other	<u>12</u>	<u>5.47%</u>
Total Responses	1176	-----

(%age based on Respondents)

Do you deal directly with clients?

	Responses	Percentage
Always	107	48.8%
Sometimes	19	8.7%
Never	93	42.5%
Total	219	100%

Do you attend hearings or trials for cases that you work on?

	Responses	Percentage
Yes	67	30.6%
No	93	42.5%
N/A	59	26.9%
Total	219	100%

Do you have promotion potential in your present firm or company?

	Responses	Percentage
Yes	39	17.8%
No	152	69.4%
Don't know	28	12.8%
Total	219	100%

How often do you travel on the job?

	Responses	Percentage
Frequently	11	5%
Occasionally	54	24.5%
Seldom	88	40%
I don't travel	67	30.5%
Total	220	100%

If you travel, what is the average number of days per year that you travel?

	Responses	Percentage
1-5	104	72.2%
6-10	18	12.5%
Greater than 10	22	15.3%
Total	144	100%

Where do you travel?

	Responses	Percentage
Within NC only	105	73.94%
Throughout the southeast	10	7.04%
Throughout the US	22	15.5%
Internationally	5	3.52%
Total	142	100%

When traveling, for which expenses are you reimbursed? (156 Respondents. There are more responses here because each reimbursement was recorded as one response, but a single respondent could have chosen multiple answers.)

	Responses	Percentage
Mileage	144	92.3%
Meals	96	61.53%
Lodging	96	61.53%
Transportation	74	47.43%
None	11	7.05%
Total Responses	421	-----
%age based on Respondents		

Do you bill your time?

	Responses	Percentage
Yes	96	46.8%
No	109	53.2%
Total	205	100%

If you bill your time, what is your hourly billing rate?

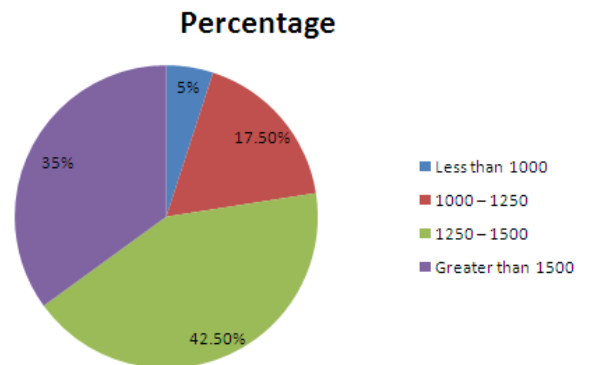
	Responses	Percentage
Less than \$50.00	8	7.9%
\$50.00 - \$75.00	22	21.8%
\$76.00 - \$100.00	37	36.6%
Greater than \$100.00	34	33.7%
Total	101	100%

Are you required to bill a certain number of hours per year?

	Responses	Percentage
Yes	31	21.5%
No	113	78.5%
Total	144	100%

If you answered “yes” to the previous question, what is the required goal?

	Responses	Percentage
Less than 1000	2	5%
1000 – 1250	7	17.5%
1250 – 1500	17	42.5%
Greater than 1500	14	35%
Total	40	100%



Does your employer have a law library?

	Responses	Percentage
Yes	139	76.8%
No	42	23.2%
Total	181	100%

Do you have access to Westlaw, Lexis, or other software-based research tools?

	Responses	Percentage
Yes	146	79.8%
No	37	20.2%
Total	183	100%

If you answered “yes” to the previous question, does your employer provide training to these programs?

	Responses	Percentage
Yes	96	63.6%
No	55	36.4%
Total	151	100%

Do you participate in pro bono work?

	Responses	Percentage
Yes	60	32.6%
No	124	67.4%
Total	184	100%

Does your employer support and/or require pro bono work?

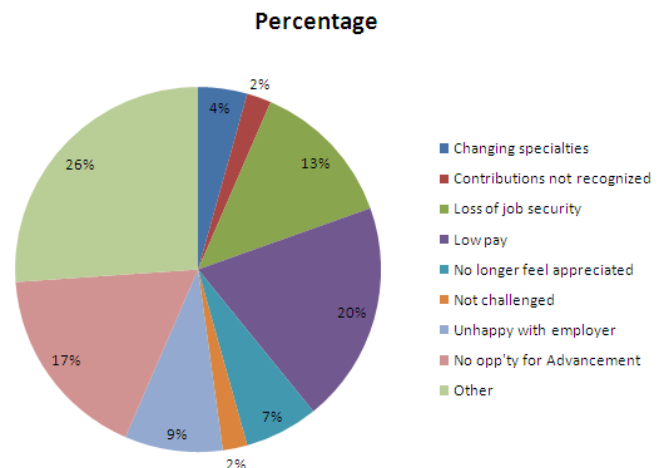
	Responses	Percentage
Yes	81	45%
No	99	55%
Total	180	100%

In the next 12 months, do you plan to look for a new job within the paralegal profession?

	Responses	Percentage
Yes	43	23.8%
No	138	76.2%
Total	181	100%

If you answered “yes” to the previous question, please indicate why you are planning to leave your current paralegal position.

	Responses	Percentage
Changing specialties	2	4.3%
Contributions not recognized	1	2.2%
Loss of job security	6	13.04%
Low pay	9	19.6%
No longer feel appreciated	3	6.5%
Not challenged	1	2.2%
Unhappy with employer	4	8.69%
No opportunity for advancement	8	17.39%
Other	12	26.08%
Total	46	100%



Are you a member of the North Carolina Paralegal Association, Inc. (NCPA)?

	Responses	Percentage
Yes	143	77.7%
No	41	22.3%
Total	184	100%

If you answered no to the previous question, tell us why:

Student membership lapsed; joined another local paralegal association for convenience of time and place

Limited to how many the company will pay for

Firm no longer pays

Employer stopped paying for memberships; narrowed down to associations that provide greater benefit

Bad economy, can't afford

Let membership expire because was not benefiting

Prefer membership in local paralegal association

Already a member of local paralegal association and NALA; don't want to burden employer or myself with membership fees

Not required to be a member to maintain job

Employer does not appreciate the need

Dues are not pro-rated; don't want to pay full price for partial year

No time

Not familiar with NCPA

Have heard of NCPA but am not familiar with specifics

Too far to go to meetings/seminars

Not interested

Not qualified

Note: NCPA does not administer the NCCP exam. The North Carolina State Bar Board of Paralegal Certification (www.nccertifiedparalegal.org) administers this exam. You do not need to be an NCCP to become an NCPA member.

If you are a member of other paralegal associations, which one(s)? (178 Respondents. There are more responses here because each association was recorded as one response, but a single respondent could have chosen multiple answers.) *If an association is not listed, it is because there were no responses.*

	Responses	Percentage
American Bar Association	12	6.74%
Alamance County Paralegal Association	6	3.37%
Asheville Area Paralegal Association	13	7.3%
Cumberland County Paralegal Association	4	2.24%
Guilford County Paralegal Association	10	5.61%
Metrolina Paralegal Association	19	10.67%
NALS...the Association for Legal Professionals	2	1.12%
National Association of Legal Assistants	45	25.28%
North Carolina Academy of Trial Lawyers' Legal Assistant Division	4	2.24%
North Carolina Notary Public Association	13	7.3%
North Carolina Advocates for Justice Legal Assistant Division	7	5.07%
North Carolina Bar Association's Paralegal Division	67	48.55%
North Carolina Legal Support Staff	3	1.68%
Research Triangle Paralegal Association	5	2.8%
Raleigh Wake Paralegal Association	10	5.61%
None	31	17.41%
Other	9	5.05%
Total Responses	260	-----
%age based on Respondents		

What Long Range planning suggestions do you have for NCPA?

Offer CLE online; webinars

More CLE on litigation, electronic discovery, technology, e-filing

Offer CLE that can be done at home, such as reading legal journals or other legal reference books, and taking multiple choice or essay tests

CLE on electronic notarization

Mentoring program for new paralegals

For future surveys, allow more time when responding to survey questions before the system times out

